Lender Query by Case Number

Lender Query by Case Number, available via the FHA Connection (under Single Family Servicing), is a tool to assist lenders in data reconciliation and validation. It allows query by case number and original mortgage amount. The case's current servicer and holder may view some 100+ case information fields.

This detailed case information covers several categories, including:

1. Mortgage
2. Lender
3. Servicer/Servicing Information
4. Origination Information
5. Property Information
6. Billing Information.

Users who do not hold the case in their portfolio will view a more limited number of fields.

- ✍ Lender Query includes B2G (Business to Government connection) support that enables lenders to perform large-scale or automated case reconciliation.

Information Retrieved using Lender Query

To retrieve case information using ***Lender Query by Case Number***, both the FHA case number and the original mortgage amount are required entries.

Use the following formats, as illustrated in Figure 1:

1. For FHA Case Number, enter the full case number, separating the first three digits from the remainder with a dash (-), e.g., enter 011-1234567.
2. For Original Mortgage Amount, enter only the digits, e.g., 49111. Do not enter special characters such as the dollar sign ($) or comma.

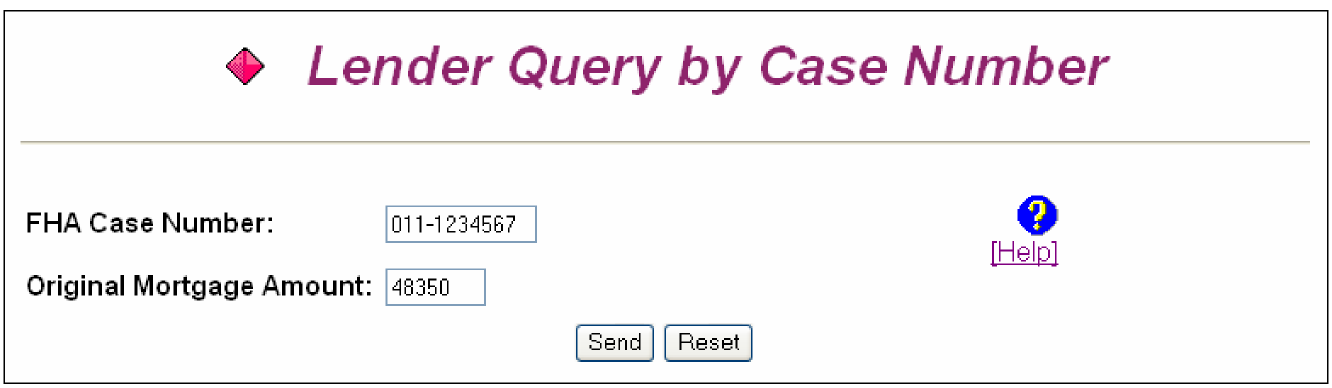

Figure 1: Lender Query by Case Number page

A successful query retrieves ***Lender Query by Case Number - Results*** (see Figure 2). This page displays very detailed case information. The information is organized by:

1. Data Name (field name)
2. Data Value (information that the field provides, e.g., an Original Mortgage Amount with Data Value of $49,111)

3. Description of Value (provides more detail, expanding upon the Data Value field information for the specific case, e.g., explaining that the Insurance Status Code "A" represents an active insurance status).

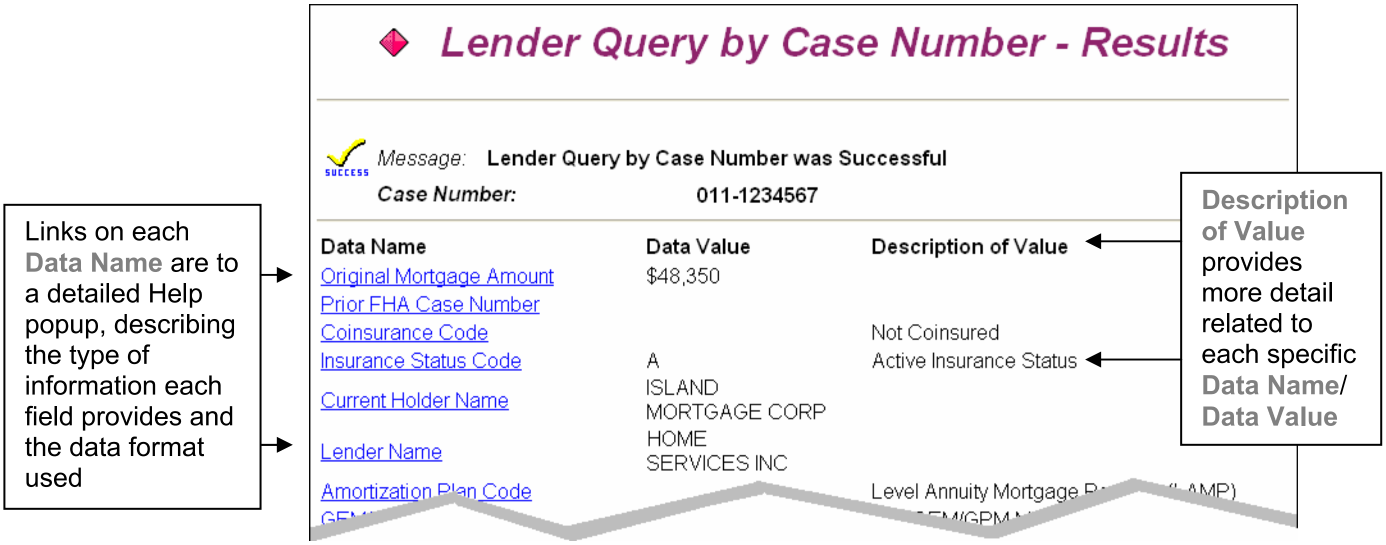

Figure 2: Segment of Lender Query by Case Number - Results page

Each Data Name field, e.g., Original Mortgage Amount, links to a popup Help page that describes the field itself in more detail. See Figure 3. Field information provided in the Help popup includes:

- Field Name
- Data Format. In Data Format, the "9" indicates that the input must be a number between 0 and 9; the X indicates that the input must be a character (e.g., a letter). The number in parentheses indicates the amount of numbers or characters allowed in the field. If it is a date, the date format is provided, e.g., CCYYMMDD. See Figure 3.
- Data Type indicates the data category, i.e., numeric or character.
- Description, explanation of the field's contents and additional information about the field such as spelling out acronyms used, etc.

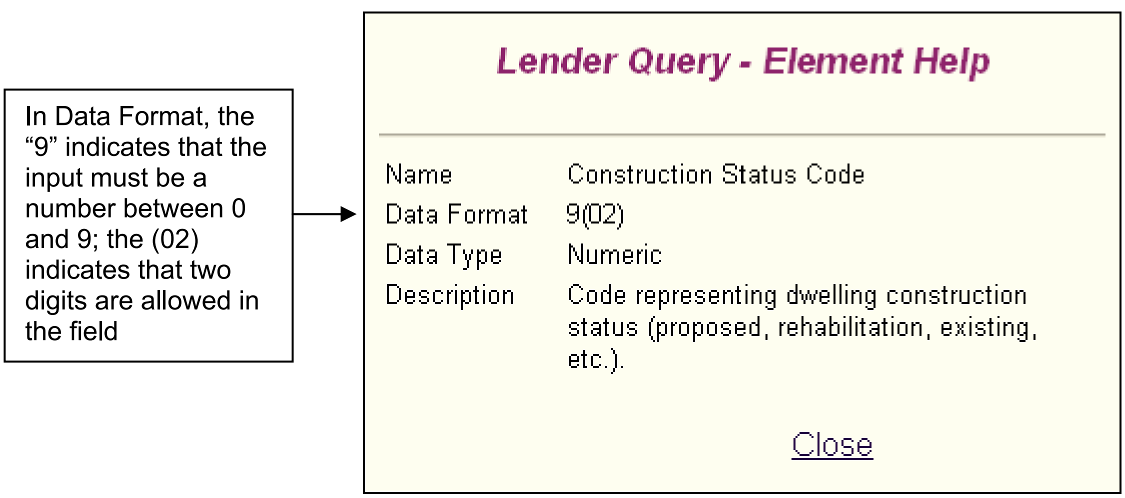

Figure 3: Lender Query Help example: Construction Status Code